



## Senior Care. Redefined.

myGeneration Senior Clinics provide an innovative approach to primary care for individuals who participate in a Medicare Advantage plan. Clinics are staffed by providers and care teams who specialize in every aspect of senior healthcare.

With nearly 30 clinics across southern Nevada, you're sure to find a location close to home.

Visit our website for a full list of locations.



formerly HealthCare Partners Nevada

702.852.9000  
[intermountain.com/nevada](http://intermountain.com/nevada)

# myGeneration Senior Clinics

PRIMARY CARE FOR NEVADA SENIORS





## Your wellbeing is our top priority.

### VIP-style care and convenience — at no extra cost.



#### New patients seen within 2 weeks

Established patients can schedule appointments promptly and new patients will not have to wait more than two weeks to see their new provider.



#### Same-day access for urgent needs

Should an urgent health concern arise, a member of your care team will ensure you get the care you need.



#### Twice the time with your care team

We dedicate the time you need during your appointment to make sure all your questions are answered and your needs are met.



#### Video visits

Connect with your doctor for certain routine or urgent medical care from the comfort of home.



#### Extensive services coordinated by your care team

Integrated specialty care, therapy and counseling, house calls, transportation assistance and even on-site lab draws (at certain locations).



#### Dedicated referral team

We process referrals promptly so you can get the care you need. Our network includes more than 1,500 specialists serving southern Nevada.



#### Care navigator or health coach

Get personalized support, like reminders for your screenings and exams, help understanding medical information, and an advocate when communicating with specialists, hospitals and insurance plan representatives.

## We're always "on call" for our patients.

Located in Las Vegas, our Patient Services Center is staffed by myGeneration caregivers 24 hours a day, 7 days a week, 365 days a year.

### When you call your clinic line during normal business hours, we can:

- Request your medication refills, update your referrals or request a call back from a nurse or medical assistant at your clinic
- Schedule, reschedule or cancel your appointments
- Check on the status of your referrals
- Provide lab results if your provider has already reviewed them

### When you call your clinic phone number after hours, on weekends or holidays, we can:

- Answer your questions and address urgent needs with the help of a licensed, registered nurse
- Prescribe emergency maintenance medication refills, in some cases
- Locate your nearest urgent care clinic that will have your medical records on file

Visit us online or call **702.852.9000** to see if myGeneration Senior Clinics are in your network.